

## e-QMS FAQs

**Q.** Why is INPRS moving to electronic quarterly member Annuity Savings Account (ASA) statements?

**A.** Progression to electronic quarterly member statements helps to reduce costs associated with printing, postage and the administering of the funds.

This method also promotes the preservation of natural resources. By mailing statements only to those who want paper, INPRS can save approximately 4,800 reams of paper each year. This is the rough equivalent of 288 trees. In addition, this could reduce expenses by up to \$1 million.

**Q.** I prefer a paper statement mailed to my home each quarter. Can I have it?

**A.** Yes. You are welcome to receive your quarterly statement by mail. Information on how to register to receive a mailed paper statement will be provided soon. Watch [www.inprs.in.gov](http://www.inprs.in.gov) for more details.

**Q.** Will my statements look the same?

**A.** Yes, statement design will not change.

**Q.** I have trouble understanding my statement. Where can I find information?

**A.** Both PERF and TRF have fact sheets that describe the various statement features. Click <http://www.in.gov/inprs/files/UnderstandingYourPERFQMS.pdf> for PERF and <http://www.in.gov/inprs/files/UnderstandingYourTRFQMSLessThan5Yrs.pdf>, <http://www.in.gov/inprs/files/UnderstandingYourTRFQMSMoreThan5Yrs.pdf> or <http://www.in.gov/inprs/files/UnderstandingYourTRFQMSRetirees.pdf> for TRF.

**Q.** What timeframe will be covered on my last paper statement?

**A.** TRF members will receive their last paper statement in the mail with a period ending date of June 30, 2012. Fourth quarter statements for PERF members will be available online in Jan. 2013.

**Q.** Where can I find my quarterly member statement online?

**A.** This information is available online through PERF Online or TRF Interactive. You can log on 24/7 to review.

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**Q.** How do I log in to my PERF Online or TRF Interactive account?

**A.** Go online to <https://www.benefitsweb.com/perf.html> for PERF or <https://www.benefitsweb.com/trf.html> for TRF.

- Enter your most recently updated User ID and passcode.
- If you have never accessed your online account, use your Social Security number (SSN) for the User ID and the passcode previously mailed to you.

Once you're logged in, go to the "My Account" tab and click on "Account Details," then "Online Statement." At that point, a list of statements will appear. Click on the one you'd like to view.

**Q.** When will the online only version of the quarterly member statements be available to members?

**A.** TRF online only statements will begin in Oct. 2012. PERF online only statements will begin in Jan. 2013.

**Q.** Can I view past quarterly statements online?

**A.** Yes. Quarterly statements have been available to members in electronic format and on a rolling quarterly basis since 2005.

**Q.** What if I decide later that I want to receive a paper statement rather than electronic?

**A.** You may register to receive a paper statement at any time.